



# Have your say on our Sexual Health Services Review

On behalf of Leicestershire County Council and Rutland County Council

Sexual health services for Leicestershire and Rutland comprise of the Integrated Sexual Health Service (ISHS) and Community Based Services (CBS).

- The Integrated Sexual Health Service (ISHS) is currently jointly commissioned by Leicester City, Leicestershire County and Rutland County Councils. The service comprises of main clinics (hub clinics) at Haymarket Health and Loughborough Health Centre alongside a number of smaller (spoke) clinics at Rutland Memorial Hospital, and across the county at Hinckley Health Centre, St. Luke's Hospital Market Harborough, and Coalville Community Hospital. (Throughout this survey, we refer to this as the hub and spoke model.) The Integrated Sexual Health Service also provides an online sexual health service which offers the provision of STI test kits, STI treatment, oral contraception, and emergency hormonal contraception.

- Community Based Services are commissioned individually by each authority and provide contraceptive services in communities. This may be delivered by either your GP or a local pharmacy.

Both the Integrated Sexual Health Service (ISHS) and Community Based Services (CBS) contracts end on 31 March 2024. As a result, Leicestershire and Rutland need to set up new contracts for these services.

We would like residents, users of our services, staff who provide sexual health services and partner organisations to complete this consultation. Your views are important to us and will help to shape future services.

Further information on the proposals can be found here: [\(Link to Sexual Health Services Review Consultation Information\)](#). Please read the supporting information provided before completing the questionnaire.

Thank you for your assistance. Your views are important to us. You will have the opportunity to leave comments at the end of each section if you wish to tell us more.

**Do not use the back button on your browser/device as you may lose your response. Use the buttons below to navigate the survey.**

Please note: Your responses to the main part of the survey (including your comments) may be released to the general public in full under the Freedom of Information Act 2000. Any responses to the questions in the 'About you' section of the questionnaire will be held securely and will not be subject to release under Freedom of Information legislation, nor passed on to any third party.

Q1 In what role are you responding to this consultation?

- A person who uses sexual health services
- A family member / carer of someone who uses sexual health services
- Leicestershire or Rutland resident
- Interested member of the public
- An employee of a sexual health service
- Representative of a voluntary sector organisation or charity
- A NHS/health professional
- Other (please specify)

Please specify 'other'



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**If you are responding as a family member/carer of someone who uses sexual health services, please complete the survey with their views..**

Q2 Which area do you live in?

*Routed if they tick 'A person who uses sexual health services' or 'A family member / carer of someone who uses sexual health services' or 'Leicestershire or Rutland resident' or 'A member of the public' in Q1*

- Blaby
- Charnwood
- Harborough
- Hinckley and Bosworth
- Melton
- North West Leicestershire
- Oadby & Wigston
- Rutland
- Leicester City
- Outside of Leicester, Leicestershire and Rutland
- Prefer not to say

Q3 If you indicated that you are a representative of a service provider, voluntary organisation, charity, GP or other organisation, please provide your details

*Routed if they tick 'An employee of a sexual health service', 'Representative of a voluntary sector organisation or charity', 'A NHS/health professional' in Q1*

Name:



Get an appointment at a venue that suited you

Get an appointment at a time that suited you

If you have any further comments on your most recent experience at the Integrated Sexual Health Service (ISHS) Clinic please tell us below

Q6 How easy, if at all, was it to ... ?

*Routed if they tick 'Online sexual health services (e.g. for STI test kits)' in Q4a*

Very easy    Fairly easy    Not very easy    Not at all easy    Not applicable    Don't know

Use the online sexual health service (e.g. for STI test kits)

If you have any further comments on your most recent experience with an online sexual health service please tell us below

Q7 How easy, if at all, was it to ... ?

*Routed if they tick 'GP service for long acting reversible contraception LARC (coil/implants)' in Q4a*

Very easy    Fairly easy    Not very easy    Not at all easy    Not applicable    Don't know

Contact a GP service for long acting reversible

contraception LARC (coil/implants)

Book an appointment with a GP service for long acting reversible

contraception, at a venue that suited you

Book an appointment with a GP service for long acting reversible

contraception at a time that suited you

If you have any further comments on your most recent experience with a GP service for long acting reversible contraception LARC (coil/implants) please tell us below

Q8 How easy, if at all, was it to ... ?

*Routed if they tick 'Pharmacy for emergency hormonal contraception (morning after pill)' in Q4a*

Very easy      Fairly easy      Not very easy      Not at all easy      Not applicable      Don't know

Contact a pharmacy for emergency hormonal contraception (morning after pill)

                            

Access a pharmacy for emergency hormonal contraception (morning after pill)

                            

If you have any further comments on your most recent experience with a pharmacy for emergency hormonal contraception please tell us below

Q9 To what extent were you satisfied or dissatisfied with the service provided by the following sexual health services?

Very satisfied      Fairly satisfied      Neither satisfied nor dissatisfied      Fairly dissatisfied      Very dissatisfied      Don't know      Not applicable

Integrated Sexual Health Service (ISHS) Clinic

                                  

Online sexual health services (e.g. for STI test kits)

                                  

GP service for long acting reversible contraception LARC (coil/implants)

                                  

Pharmacy for emergency hormonal contraception (morning after pill)

                                  

Why do you say this?

Q10 If you have any further comments or suggestions about the sexual health service(s) you have used or tried to access across Leicestershire and/or Rutland, please tell us below

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## Section 2 - Accessing different types of sexual health services

The sexual health provision offers a range of services, including promoting good and safe sexual health, STI testing and treatment, and contraception. These services can be accessed in a variety of ways such as self-care using website information or online ordering, vending machines, community spoke clinics, sexual health hub clinics (face to face or by telephone/video), GP and pharmacy.

An STI test checks whether you have a sexually transmitted infection (STI). It is quick and painless. STI tests can be performed by using a urine (pee) sample, a blood sample or a swab. The type of sample needed will depend on the symptoms.

Q11 What would be your preferred method/s to access testing for suspected sexually transmitted infections? Please tick all that apply.

- Ordering test kit via an online sexual health service
- Sexual health vending machine
- GP
- Visiting a sexual health clinic
- Pharmacy
- No preference *\*Exclusive option (if they tick this, they won't be able to tick anything else)\**
- Don't know *\*Exclusive option (if they tick this, they won't be able to tick anything else)\**

Why do you say this?

Contraception refers to the various methods that are used to prevent pregnancy. There are many types to choose from and different methods suit different people. Some require a procedure to have them fitted and removed.

There are many different types of contraception which can be provided by sexual health services. These include

- condoms (which also provide protection from STI's)
- long-acting reversible contraception (LARC) such as coils or hormonal implants
- oral contraception (often known as birth control pills)
- emergency hormonal contraception such as the coil or the morning after pill

Q12 What would be your preferred method/s to access the following contraceptive services? Please select all that apply.

*'Not applicable' and 'Prefer not to say options' will be exclusive options (if they tick these they won't be able to tick anything else)*

	Ordering via an online sexual health service	Sexual health vending machine	GP	Sexual health clinic	Pharmacy	Not applicable	Prefer not to say
Condoms	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Contraceptive pills	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Emergency hormonal contraception (morning after pill)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q13 What would be your preferred method/s to access **Long acting reversible contraception LARC (coil/implants)**? Please select all that apply.

*'Not applicable' and 'Prefer not to say options' will be exclusive options (if they tick these they won't be able to tick anything else)*

- GP
  Sexual health clinic
  Pharmacy
  Not applicable
  Prefer not to say

Q14 If you have any further comments or suggestions about accessing sexual health services in Leicestershire and Rutland please tell us below

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## Section 3 - Your preferences for accessing sexual health services

The Covid-19 pandemic and the availability of new technologies have changed people's preferences for the way sexual health services are accessed.

Q15 How important, if at all, is the **locality** when accessing sexual health services?

	Very important	Fairly important	Not very important	Not at all important	Don't know
Available at home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Near to home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Near to work/ college or school	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Not local to me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q16 How important, if at all, are the **opening hours** when accessing sexual health services?

	Very important	Fairly important	Not very important	Not at all important	Don't know
Daytime hours	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Evening clinic	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Weekend clinic	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q17 How important, if at all, is the form of contact when accessing sexual health services?

	Very important	Fairly important	Not very important	Not at all important	Don't know
Opportunity to speak to a health professional	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Self-care options rather than speaking to a health professional (e.g. online services or vending machines)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q18 How would you prefer to access face to face sexual health services? Please tick all that apply.

- A turn up and wait service
- A telephone booking service
- An online booking service
- Other (please specify)
- No preference *\*Exclusive option (if they tick this, they won't be able to tick anything else)\**
- Don't know *\*Exclusive option (if they tick this, they won't be able to tick anything else)\**

Please specify 'other'



Why do you say this?

Q19 How far would you be willing to travel to access face to face sexual health services? *Routed if they tick any preference to face to face services in Q18*

- Under 15 minutes
- 15 - 30 minutes
- 30 - 60 minutes
- Over an hour
- No preference
- Don't know

Q20 How likely, if at all, is it that you will use the face to face clinic based in Leicester City if you have local options available to you?

Very likely

Fairly likely

Not very likely

Not at all likely

Don't know

Why do you say this?

Sexual health vending machines allow fast and confidential access to free self-testing kits for sexually transmitted infections, condoms and pregnancy tests. They require some personal information to be entered to confirm that this is the right service for the individual, and to ensure there are no health needs that mean the individual needs to see a doctor or nurse.

Q21 Where would you prefer to access sexual health vending machines? Please tick all that apply.

- At sexual health service sites
- Pharmacies / chemists
- University buildings
- Children, young people and family centres
- Community venues e.g. community centres
- Other (please specify)
- No preference *\*Exclusive option (if they tick this, they won't be able to tick anything else)\**
- Don't know *\*Exclusive option (if they tick this, they won't be able to tick anything else)\**

Please specify 'other'

Why do you say this?

Q22 If you have any further comments or suggestions on the ways you access sexual health services in Leicestershire and Rutland please tell us below

## Section 4 - Sexual health awareness, advice and health promotion

We would like to increase the amount of information available to enable people to manage their sexual health better. This includes the provision of information on sexual health services, provision of advice and promotion of positive sexual health.

Q23 To what extent, if at all, are you aware of the sexual health offer in Leicestershire and/or Rutland?

A great deal

To some extent

Not very much

Not at all

Don't know

Why do you say this?

Q24 **How** would you like to see sexual health services promoted? Please tick all that apply.

- Face to face
- Social Media
- Emails
- Leaflets/Hard Copies
- Webinar/ training sessions
- Other (please specify)

Not applicable *\*Exclusive option (if they tick this, they won't be able to tick anything else)\**

No preference *\*Exclusive option (if they tick this, they won't be able to tick anything else)\**

Please specify 'other'

Q25 **Where** would you like to see sexual health services promoted? Please tick all that apply.

- In existing health & wellbeing services e.g. GPs and pharmacies
- In community venues e.g. local community centre, library
- In schools/ colleges/ universities
- Workplaces
- Other (please specify)
- Not applicable *\*Exclusive option (if they tick this, they won't be able to tick anything else)\**
- No preference *\*Exclusive option (if they tick this, they won't be able to tick anything else)\**

Please specify 'other'

Q26 Which social media channels would you like to see sexual health services promoted on?

Please tick all that apply. *Routed if they tick 'social media' in Q24*

- Facebook
- Snapchat
- Youtube
- TikTok
- Tumblr
- Twitter
- Instagram
- Pintrest
- Other channels (please specify)
- Don't know *\*Exclusive option (if they tick this, they won't be able to tick anything else)\**
- No preference *\*Exclusive option (if they tick this, they won't be able to tick anything else)\**

Please tell us which other channels you would like to see sexual health services promoted on:

Q27 How likely, if at all, is it that you would use a telephone service to speak to someone and get support and/or advice to manage your sexual health?

Very likely

Fairly likely

Not very likely

Not at all likely

Don't know

Q28 If you have any further comments on sexual health awareness, advice and health promotion in Leicestershire and Rutland please tell us below

## Section 5 - Outreach service provision

Outreach services are designed to break down barriers to testing and treatment by taking services closer to the communities at risk. Outreach services can provide support around STI prevention, contraception and Chlamydia screening.

Q29 Which groups do you feel should be provided with outreach services? Please tick all that apply.

- Young people
- Vulnerable people (i.e. someone with a learning disability)
- Sex workers
- Men who have sex with men
- Rough sleepers
- LGBTQ+ community
- Travelling Community
- Other (please specify)
- Don't know *\*Exclusive option (if they tick this, they won't be able to tick anything else)\**

Please specify 'other'

Q30 Which, if any, of the following areas do you feel have a greater need for outreach services? Please tick all that apply.

- Blaby
- Charnwood
- Harborough
- Hinckley and Bosworth
- Melton
- North West Leicestershire
- Oadby & Wigston
- Oakham
- Uppingham
- Empingham
- Rutland
- Don't know *\*Exclusive option (if they tick this, they won't be able to tick anything else)\**

Please let us know why you feel there is greater need for outreach service in these areas?

Q31 If you have any further comments or suggestions about outreach service provision in Leicestershire and Rutland please tell us below

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## About you

Leicestershire County Council is committed to ensuring that its services, policies, and practices are free from discrimination and prejudice, address the needs of all sections of the community and promote and advance equality of opportunity.

Many people face discrimination in society because of their personal circumstances and for this reason we have decided to ask these monitoring questions.

We would therefore be grateful if you would answer the following questions. You are under no obligation to provide the information requested, but it would help us greatly if you did.

Q32 What is your gender?

- Male
- Female
- I use another term

Q33 Is the gender you identify with the same as your sex registered at birth?

- Yes
- No

Q34 What was your age on your last birthday? (Please enter your age in numbers not words)

Q35 What is your full postcode?

This will allow us to see how far our services reach people. It will not identify your house.

Q36 Are you a parent or carer of a young person aged 17 or under?

- Yes
- No

Q37 If yes, what are the ages of the children in your care? Please tick all applicable.

- 0-4
- 5-10
- 11-15
- 16-17

Q38 Are you a carer of a person aged 18 or over?

- Yes
- No

Q39 Do you have a long-standing illness, disability or infirmity?

- Yes
- No
- Prefer not to say

Do you have a long-standing illness, disability or infirmity? Please tick all that apply.

*Routed if they tick 'Yes' in Q39*

- Head injury
- Hearing (deafness, severe hearing impairment)
- Learning difficulty or disability (e.g. Down's syndrome, dyslexia, autism)
- Mental health (e.g. depression, schizophrenia)
- Mobility (e.g. using a wheelchair)
- Physical impairment (e.g. difficulty using your arms)
- Visual (blindness, severe visual impairment)
- Long-standing illness or health condition (e.g. cancer, HIV, diabetes, chronic heart disease, epilepsy)
- Other (please specify)
- Prefer not to say

Please specify 'other'

Q40 What is your ethnic group?

- White
- Mixed
- Asian or Asian British
- Black or Black British
- Other ethnic group

Q41 What is your religion?

- No religion
- Christian (all denominations)
- Buddhist
- Hindu
- Jewish
- Muslim
- Sikh
- Any other religion

Q42 What is your sexual orientation?

- Bi
- Gay or Lesbian
- Straight/ Heterosexual
- I use another term

Please click the 'Submit' button to send us your response.

Thank you for your assistance. Your views are important to us.

We will analyse all the responses once the consultation has ended (midnight on 12 March 2023). A summary of the findings will be added to a report that will be presented to each Local Authority (Leicestershire County Council and Rutland County Council) for final consideration.

A formal decision on how future sexual services will look is expected by May 2023.

Data Protection: Personal data supplied on this form will be held on computer and will be used in accordance with current Data Protection Legislation. The information you provide will be used for statistical analysis, management, planning and the provision of services by the county council and its partners. Leicestershire County Council will not share any personal information collected in this survey with its partners. The information will be held in accordance with the council's records management and retention policy. Information which is not in the 'About you' section of the questionnaire may be subject to disclosure under the Freedom of Information Act 2000.